President’s Message
by Gordon Adams

All good things come to an end, and it’s with mixed emotions that I write my final President’s Message. My year as President has been filled with happiness, frustration, satisfaction and ultimately contentment. Much work has been accomplished, but I believe more might have been achieved. The board and I have worked very hard to return OCRIMS to its historic means of operation. Thanks to the efforts of board members and fantastic volunteers, a very successful golf tournament was held, a new venue for chapter meetings identified, a well-attended risk-manager-only meeting held, and chapter-meeting-improvement ideas solicited and memorialized.

I’m pleased to advise that your chapter is on sound footing – both financially and with solid leadership. Unlike other chapters, OCRIMS is fortunate to have a committed core of volunteers who make and commit the time necessary to lead the chapter and keep it relevant. It has been my pleasure to lead this group, and I can honestly say it has been an honor to work with them. Their dedication, cooperation, esprit de corps, and commitment is truly remarkable. Those of you who’ve never served on the board should definitely consider doing so, as you will undoubtedly receive more than you give.

The final OCRIMS event of 2018 was held on Tuesday evening, December 11th at the Center Club Orange County. I’m referring to our Holiday Gala, and the Center Club was lavishly decorated for the season. A good time was had by all, and Santa made a special appearance to greet the attendees and engage in photo opportunities. It was a fitting way to end 2018 with high spirits, friendship, fun, and a toast to the coming year. Check out the photos from the event in this newsletter.

It has been an honor to serve as your President, and I’d like to take a moment to thank one and all for making it a year to remember, savor and hold dear. OCRIMS will always hold a special place in my heart, and as it’s the membership that makes up OCRIMS, all of you will be there as well.

Have a wonderful Holiday Season, and may the love, peace, joy and comfort of the Season extend to you and your loved ones!

Sincerely, Gordon Adams

TUESDAY, JANUARY 8TH:
OCRIMS ANNUAL WORKERS’ COMPENSATION UPDATE-
BEYOND EXCLUSIVE REMEDY

Link to register: http://events.constantcontact.com/register/event?llr=kbpblmeab&oeidk=a07efxneg9j1433730

See details on the following page
Mark your calendars for the January workers’ compensation meeting!

Douglas Farmer and Kevin Bland of Ogletree, Deakins, Nash, Smoak & Stewart will share ways employers can protect themselves against liabilities not covered by the exclusive remedy of workers’ compensation, including such exposures as wrongful termination, accommodation under ADA, Medicare set-asides and more.

Invite your HR colleagues. It will be an enlightening/informative meeting.

Kevin Bland provides a wealth of experience in Health and Safety. Before he began his legal career, Kevin had nearly 20 years of construction, safety, and business experience. In 2000, he launched his legal career after graduating cum laude from Whittier School of Law. He holds a Contractor’s “A” License and his practice focuses primarily on safety, risk management, Cal-OSHA regulatory rulemaking, and Cal/OSHA citation appeals.

Douglas Farmer is a shareholder in the firm’s San Francisco office. He has served as lead defense counsel to major California employers in nearly a hundred wage and hour class actions. He has tried to verdict a wide variety of employment cases in California and federal courts, including wage and hour, disability discrimination, FMLA/CFRA, sexual harassment, age discrimination, pregnancy discrimination and other wrongful termination matters.

OCRIMS MOVES TO A NEW MEETING VENUE

We are excited about our new meeting venue, the Center Club in Costa Mesa. The Holiday Gala was held at the Center Club, to rave reviews. Join us for the January meeting and see if you agree. The Center Club is a prestigious private club for Orange County’s social and corporate leaders, hosting a variety of events. The beautiful and inspiring atmosphere, filled with art and sculptures, reflects the unique personality of Orange County.

OCRIMS has a new email address, and we’d like you to add it to your “Contacts” list — ocrims@outlook.com. The old Gmail address will remain active for a while, but we encourage you to begin using the new Outlook email address immediately. Thanks for your cooperation!
On December 11th, exactly two weeks before Christmas, OCRIMS held its annual Holiday Gala at the prestigious Center Club in Costa Mesa. The turnout was large, as professionals involved in, and supportive of, the local risk management community came together to enjoy each other’s company and celebrate the yuletide season. And what a celebration it was!

The evening began with a social hour during which the Gala attendees chatted and laughed in small groups. It was at this time when a special guest arrived—none other than Santa, himself! Santa made the social hour even more enjoyable, as he mingled, joked, and posed for pictures with the party people. Having Santa in the house definitely helped everyone to get into spirit of the season, and true to his calling, he handed out gifts to one and all.

As the evening progressed to dinner, the good times continued at the tables. Before and after the Center Club staff served entrees, winning raffle tickets were drawn for some great prizes, including gift cards for Amazon and Nordstrom (among others), baskets of high-end chocolate, Bluetooth earphones, and fine wine, just to name a few. On behalf of the OCRIMS Board of Directors, Current President Gordon Adams took the opportunity to recognize 2017 OCRIMS President Greg Wren, who was in attendance, and present him with a gift from the Chapter.

The fun continued for a while longer after dinner, dessert, and coffee. Attendees stayed around to converse, laugh and enjoy the camaraderie with one another. All in all, it was the perfect event to end a successful year for OCRIMS! Feedback from those who attended the Holiday Gala has been extremely positive. Ryan Elkas of FM Global (title sponsor of the OCRIMS Golf Classic) had this to say: *It was a great event and very well done by your group. Santa was an awesome touch, too! Everyone had a blast taking pictures and interacting with him. Look forward to it again next year.*

The OCRIMS team responsible for planning and staging the Holiday Gala deserves a lot credit. Also, the event would not have been possible without the involvement of the sponsors: *Laughlin, Falbo, Levy & Moresi*, *ATI, EFI Global*, and *Sedgwick*. Thanks additionally to our Executive Sponsors: *Willis Towers Watson, Aon*, and *Marsh*. Finally, OCRIMS is grateful for the fabulous raffle prizes made available by generous donors; you know who you are, and we appreciate you very much!

A couple of upcoming events to mark on your calendar—
*RIMS on the Mall – March 12-13, 2019*
*OCRIMS Golf Classic – July 25, 2019*
OCRIMS HOLIDAY GALA
OCRIMS HOLIDAY GALA
OCRIMS HOLIDAY GALA
ELECTION TIME

Thanks to your support in 2018, the Chapter had another terrific year! We’re looking forward to accomplishing even more in 2019, starting with some new faces presented to you as candidates for next year’s Board of Directors.

All primary deputies and individual professional members are eligible to vote. Please vote today! Ballots were sent via SurveyMonkey, from an email address looking something like this: “ocrims@outlook.com via SurveyMonkey <member@surveymonkeyuser.com>” It is highly probable that the email was trapped by your spam filter. If you cannot free it and would still like to vote, please email OCRIMS@outlook.org with your non-secret vote. Unfortunately, SurveyMonkey doesn’t have a direct link to share.

The following officers and directors have been selected for the board:

**Officers**
- President—Diana Rich (Foundation Building Materials)
- Vice President—Zareen Morrison (H&S Ventures)
- Secretary—Cristin McAllister (Providence St. Joseph)
- Treasurer—Austin Mitchell (Accent Care)
- Past President—Gordon Adams (Retired)

**Directors**
- Tracey Matthews (City of Anaheim)
- Arpi Rubenyen (Segerstrom)
- Stewart Smith (Pacific Life)
- Jennifer Mauritzen (Mazda)
- Steve Tomeo (Core Logic)
- Charles Vu (State Compensation Insurance Fund)
- Jim Thyden (California JPIA)

INTERESTED IN SOMETHING DIFFERENT? VOLUNTEER WITH OCRIMS!

While we have your attention, we’d love to hear from you with your suggestions or comments for OCRIMS for next year, or if you are interested in volunteering or serving another role. This is your Chapter and we want to make it relevant to you. Email OCRIMS@outlook.com anytime you have something to share.
With legislation introduced in California this year to protect consumers’ personal data, a new RIMS professional report titled, “Understanding the California Consumer Privacy Act of 2018” (CCPA) highlights the importance for risk professionals and their organizations to prepare and adjust business operations to remain compliant under the law.

Authored by RIMS External Affairs Committee member Teri Cotton Santos, the report addresses the rights provided to consumers under the CCPA, the obligations it creates for businesses, as well as practical steps companies should take to prepare for its implementation date.

The CCPA was signed into law in June and became the broadest U.S. framework imposing consent and disclosure obligations on businesses that collect personal information on California consumers. Similar to the European Union’s General Data Protection Regulation (GDPR), the law applies to companies collecting personal information on California consumers whether or not the company is based in the state. The CCPA becomes effective on January 1, 2020.

“How organizations use and collect personal information continues to be a top concern for regulators and many consumers,” said Ms. Cotton Santos. “Now is the time for risk professionals to have discussions with internal stakeholders about the implementation of the CCPA and its impact on their organization’s operations and strategy.”

The report is currently available exclusively to RIMS members. To download the report, visit RIMS Risk Knowledge library at www.RIMS.org/RiskKnowledge.
EMPLOYMENT OPPORTUNITIES

OCRIMS is happy to list employment opportunities that are of interest to professionals involved in the field of risk management. To save space in the newsletter, we provide a summary description and contact information for each available position. If you want a full job description for any of the positions listed below, visit the OCRIMS website—www.ocrims.org—and click on the “Job Opportunities” page. Once you are on the “Job Opportunities” page, click the link for a full job description for the position(s) for which you are interested.

DIRECTOR, RISK MANAGEMENT—The Irvine Company is looking to hire a Director of Risk Management to handle centralized companywide insurance programs, safety, and related risk management activities. Specific job duties will include coordinating insurance program costs (premiums, losses, and expenses), overseeing property claims management, and leading property loss control efforts with FM Global. To apply for this position, use the following link: https://careers.irvinecompany.com/job/Irvine-Dir_%2C-Risk-Management-CA-92618/496273000/?feedId=187000&utm_source=Indeed&utm_campaign=Irvine_Indeed

RISK MANAGER—The University of California, Irvine is looking to hire a Risk Manager to oversee the General Liability, Auto Liability, Employment Liability and Property Self-Insurance programs. In addition, the Risk Manager will handle the investigation of claims and litigation with all campus personnel, outside attorneys, and third-party investigators, and oversee the preparation and collection of information related to litigation against the UC Regents. To apply for this position, use the following link: https://staffing2.hr.uci.edu/CSS_External/CSSPage_JobDetail.ASP?T=20180912150540&

RISK MANAGER—The City of Santa Ana is looking to hire a Risk Manager to plan, manage, and oversee the daily functions, operations, and activities of the Risk Management Division, including insurance, safety management and training, property claims management, and workers’ compensation. Specific job duties will include detecting risks, analyzing treatment options, and determining risk financing solutions. The person who assumes the position will also be responsible for identifying, negotiating, and procuring the amount and form of property insurance and excess casualty insurance needed and desired, along with participating in risk / insurance joint powers authorities (JPAs) as the City’s representative. To apply for this position, use the following link: https://www.governmentjobs.com/careers/santaana/jobs/2277982/risk-manager-mm
EMPLOYMENT OPPORTUNITIES (cont.)

**CHIEF RISK OFFICER**—Commercial Bank of California in Irvine is looking to hire a Chief Risk Officer to provide oversight to the Enterprise-wide Risk Management (ERM) strategy and structure that effectively translates the risk-appetite framework into informed decision-making practices supporting the bank’s business model and strategic plan. Specific responsibilities will include identifying known and emerging risks, and measuring, monitoring and reporting on Commercial Bank of California’s risk profile to the Executive Leadership Team and the Board of Directors. To apply for this position, use the following link: [http://cbcal.hrmdirect.com/employment/job-opening.php?req=882057&](http://cbcal.hrmdirect.com/employment/job-opening.php?req=882057&)

**DIRECTOR OF RISK MANAGEMENT**—Mattel in El Segundo is looking for an accomplished risk manager/insurance specialist with global leadership experience at a fortune 500 company and who possesses diverse consumer products, retail and entertainment experience. The person who assumes this position will develop and execute a comprehensive risk management strategy, oversee a multi-million-dollar insurance budget, and coordinate underwriting and negotiation for worldwide insurance coverages, including property, casualty, fiduciary, cyber, crime, and bonds. To apply for this position, use the following link: [https://sjobs.brassring.com/tgwebhost/jobdetails.aspx?jobid=3629487&jobreqlang=1&jobsiteid=5491&jobsiteinfo=3629487_5491&gqid=2497&partnerid=25657&siteid=5491&type=mail](https://sjobs.brassring.com/tgwebhost/jobdetails.aspx?jobid=3629487&jobreqlang=1&jobsiteid=5491&jobsiteinfo=3629487_5491&gqid=2497&partnerid=25657&siteid=5491&type=mail)

**DIRECTOR OF RISK MANAGEMENT**—Acorns in Irvine is looking to hire a Director of Risk Management to establish a risk management function. The person who assumes this position will be responsible for creating a scalable strategy to identify and mitigate risks associated with the Acorns investment and deposit products, recruit and lead a talented team of risk professionals, build relationships with key stakeholders, identify risks with respect to money movement in and out of investment and deposit products, and assess and evaluate risks and implement processes and procedures to ensure that Acorns and its customers are fully prepared to deal with any potential threats. To apply for this position, use the following link: [https://boards.greenhouse.io/acorns/jobs/1436045?gh_jid=1436045](https://boards.greenhouse.io/acorns/jobs/1436045?gh_jid=1436045)

**CHIEF EXECUTIVE OFFICER (CEO)**—Located in Sacramento, SELF (a not-for-profit, joint powers authority providing excess liability coverage to public educational agencies throughout California) is looking to hire a CEO to be responsible for directing the activities of the organization. Duties will include performing risk-management-related functions, ensuring appropriate retention levels for self-insured pooled programs, evaluating and recommending procedures for loss control programs and risk retention/transfer, analyzing and interpreting financial matters to ensure current and future financial stability, and representing SELF before the media and various public agencies. To apply for this position, use the following link: [http://careerplanet.org/jobs/ceoself.html](http://careerplanet.org/jobs/ceoself.html)

Happy Holidays!
The National Cyber Security Alliance (NCSA) announced that its new executive director is Kelvin Coleman, who has held high-level positions in the United States Department of Homeland Security and the National Security Council.

Coleman’s appointment puts him in charge of the country’s leading cybersecurity and privacy protection education and awareness organization, responsible for leading organizational growth; facilitating strategic partnerships and alliances with government, industry and non-profits; and acting as NCSA’s primary spokesperson.

He discussed with Risk Management Monitor the types of cyberrisks he follows, preventative measures and upcoming NCSA events and services.

**What are the biggest cyberrisks facing businesses today? How do you plan to advise or collaborate with business leaders to combat them?**

Some of the biggest cyberrisks facing businesses today include email threats, employee activity and vendor security. When it comes down to addressing cyberrisks targeting businesses of varying sizes, everyone needs to start with the basics. It is imperative to get leadership on board with recognizing that cyber resilience is more than just taking technology-focused measures, but also modifying processes and behaviors at all levels in the organization.

**What are the attacks that are easiest or most difficult to prevent?**

The answer to both is phishing. Attacks come in through three different ways – people, products, and processes. A great product can hold attackers at bay. Similarly, great processes can mitigate a threat. Human beings are the wild cards. People are both the easiest to control and the most difficult, especially when it comes to phishing attacks. One of the NCSA’s tips is “when in doubt, throw it out.” We try to make sure folks understand that if they are not familiar with a link or a website, they need to delete it or ignore it.

At NCSA, our focus is on the human side of cyberattacks, and we work to get people to change their behaviors as well as understand the processes for keeping their devices and online accounts safe, particularly as phishing attacks become more sophisticated.

**Speaking of the human side, which professionals are most exposed to cyberrisk?**

All of them. Cybersecurity needs to be embedded into the company culture from the most entry-level positions to the most senior, because hackers can access information at any level. We’re all vulnerable, from the break room to the boardroom. We often tell small business owners that they must also train their employees to recognize malicious links and emails, as employees can often be the weakest link when it comes to cybersecurity at the office.

*(article continues on next page)*
What is your reaction when you learn that the information of 500 million Marriott guests may have been exposed?

Marriott is a great example of a company doing as much as it can to prevent an attack but still being targeted. They were not laissez-faire about their security. So, I see it as a warning for everyone to remain extremely vigilant in the face of increasing numbers of cyber attacks. If it happens to Marriott, we’re all vulnerable to an attack of this nature.

Small businesses seem just as susceptible to cyberrisk as large ones. How would you advise small businesses to protect themselves?

Small businesses are more at risk and they often have information, such as customer data, that’s just as valuable to hackers as that of the customer data from large corporations. Small businesses often don’t have the resources to invest in a prevention plan, nor do they have the capital or leadership or knowledge about cybersecurity. This is why they’re often targets for hackers.

Our advice for small businesses doesn’t vary much from what we advise to all people: Keep a clean machine by keeping software updated, use stronger authentication and passwords, recognize and avoid phishing links, etc. If [a small business] decides to hire a third-party vendor for cybersecurity, we advise them to do their research and hire a reputable vendor. We also encourage them to attend our regional CyberSecure My Business events in their local community, or take part in a CyberSecure My Business webinar.

What new initiatives or campaigns will you be overseeing for in 2019?

In 2019, our overarching goal is to empower individuals and – at the same time– focus on educating businesses to respect privacy, safeguard data and enable trust. This means that consumers need to know how organizations collect and use personal information and companies of all sizes need to be transparent and communicate in an accurate and consumer-friendly language to their customer base.

We will share key messaging and provide actionable tips to help protect privacy. NCSA and our highly engaged partners will host numerous events that will shine a spotlight on the rapidly changing technology landscape and forging ahead toward the future of privacy. We plan to engage industry leaders with diverse perspectives to address opportunities and challenges. In addition, we will soon be launching our Champions program which is a way for both individuals and businesses to officially show support. We expect to launch the Champions portal – along with additional Data Privacy Day information – in mid-December 2018.

What changes or improvements are in store for National Cyber Security Awareness Month (NCSAM)?

I don’t believe NCSAM needs a shiny new toy each year. Our plan is to engage a much larger audience. NCSAM continues to reach more and more people every year, but there are still significant numbers of Americans who need to hear our message – not just during October but throughout the year. We want to connect these folks more with our proven tips for staying safe and secure online. Our goal at NCSA is reinforcing our cybersecurity best practices among a broader audience to better impact online behavior.
As more companies turn to the insurance market to help mitigate cyberrisks, buyers are increasingly choosing to purchase standalone policies rather than cyber endorsements, in an effort to obtain dedicated limits, higher limits and expanded coverage, according to a survey of brokers and underwriters by Partner Re and Advisen.

The 2018 Survey of Cyber Market Trends also found that almost 90% of new-to-market buyers of standalone policies are small- and medium-sized businesses. New buyers most often came from the health care (42%) and manufacturing (40%) sectors and were spurred to purchase policies because of news of cyber losses experienced by others (56%), their own experiences with cyber losses (50%), and third-party requirements (42%). Buyers were most interested in purchasing coverage for funds transfer fraud/social engineering (55%), data breach (54%) and cyber extortion/ransom (52%).

Challenges still remain for the cyber insurance market, however, as 75% of respondents said that organizations’ lack of understanding about their exposure was the biggest obstacle to writing cyber policies.

In the 2018 Travelers Risk Index, the insurer found that cyberrisks are the second-highest concern across all business sizes and industries, surpassed only by medical inflation. In large businesses and those in the technology, banking and professional services sectors, cyberrisks took the top spot.

While 91% of respondents said they were confident their company had implemented best practices to avoid a cyber event, 55% had not completed a cyberrisk assessment for their business and 63% had not assessed vendors that have access to their data. Those surveyed were similarly split with regard to putting in place the resources to call upon in the event of a crisis, with 62% reporting they have not developed a business continuity plan and 50% saying they had not purchased cyber insurance.

The massive gap between confidence and key fundamental preparation may itself pose a risk: In 2015, Travelers reported 10% of participants had been victim of a cyber incident, a figure that doubled in 2018. In fact, 52% now consider suffering a cyberattack inevitable.
Most firms try to minimize their loss ratio by reducing overhead. In particular, they polish the adjustment team, measure key performance indicators and seek more efficient ways to move more claims rapidly through the organization.

But leading insurance carriers know that there is another key way to improve the loss ratio: optimizing the first notice of loss (or claims intake) process. First notice of loss is the gateway to the entire claims-adjustment process. It touches everything; even small improvements can impact the whole process.

Improving Loss Ratio by Optimizing First Notice of Loss provides ways to refine the claims-intake process that can cut costs, enhance performance and increase customer satisfaction. It covers:

- Questions for a Prospective Intake Vendor
- Proactive Problem Solving
- Better Quality Information
- More Accurate Benchmarking

To download Improving Loss Ratio by Optimizing First Notice of Loss, use the following link:
https://www.rims.org/RiskKnowledge/RiskKnowledgeMain.aspx?article_key=E0556275-7E98-4C8D-A4EA-7EBF7AEC7961&utm_source=Informz&utm_medium=Email&utm_campaign=Campaign

Note: All downloads and related contact information will be accessible to the sponsor of this white paper.

OCRIMS WELCOMES NEW MEMBERS

Our Chapter is quite pleased to welcome the following new members. We look forward to seeing you at our future events and luncheons.

**Professional Membership**
- Dale Setlin, Risk Analyst for Alliant Insurance Services, Inc.

**Associate of the Society Membership**
- Diana Henderson, President of the Henderson Group.
- Michael Cody, Esq., Partner in the firm MacDonald & Cody, LLP

Registration is now live for the 2019 RIMS Western Regional Conference. Register today so you don't miss your chance to attend!

www.RIMSWesternRegional.com
CONTRIBUTE TO THE RIMS BENCHMARK SURVEY

The RIMS Benchmark Survey is THE resource to help you maximize your insurance program. The Survey captures information on the state of the insurance marketplace and provides the only independent fact-based review of the cost of risk to insurance purchasers—unbiased by the brokers or insurers involved.

For the 2018 Survey, data was collected from 15,000+ insurance programs and represented more than $2.9 billion in premiums.

Key findings included:
- Total cost of risk per $1,000 of revenue fell 3 percent. And that’s despite record high natural catastrophe losses.
- Healthcare, Government & Nonprofit, Information Technology, and Consumer Staples saw rising TCOR.
- The percentage of companies buying cyber insurance increased from 35 percent in 2011 to 65 percent today.

What trends will the 2019 Survey show? Contribute your data to find out.

The Survey will help you:
- Gain independent verification—compare your insurance programs with an independent, reputable external source of insurance program benchmarking.
- Understand which markets lead specific coverages.
- Increase your perspective with loss data by industry to see frequency and severity.
- Explain insurance market conditions by reviewing year-over-year major conclusions and analysis.

Contributing is easy, so contribute your insurance data and get the 2019 Survey for free!

www.RIMS.org/benchmark

The deadline to contribute data for the 2019 survey is December 31st.

No time to input the data? Send your records to Advisen Ltd., for express data input at no cost, or have your broker contribute on your behalf. Call 212.984.2749 or send an email to Benchmark@RIMS.org to find out how. Contributing is now easier than ever!
ABOUT RISK PAC

The RIMS Political Action Committee is the only national political action committee representing risk managers nationwide before Congress. RISK PAC is your voice, your strength, and your access to Members of Congress.

When RISK PAC makes a contribution, it sends a strong, collective and clear message from risk managers to the beneficiary. As the PAC grows, that message resonates louder!

RISK PAC Mission

- To educate congressional candidates and lawmakers about the practice of risk management and our unique concerns and interests.
- To provide financial support to the campaigns of those congressional candidates who share our views or who are in a unique position to influence policy affecting the risk management profession.

It is critical that RIMS and RISK PAC be involved in advocating on behalf of risk management professionals; however, RISK PAC can succeed only through the voluntary support of its members.

By contributing to RISK PAC, you are helping to ensure that we are able to reach those members of Congress most influential and supportive of our views on a wide range of topics affecting the profession. We also help to keep those members who have supported RIMS in office.

There is absolutely no minimum contribution. In fact, a small donation of even $50 will go a long way to helping us achieve our goals for the year. To learn more about RISK PAC and/or make a donation, use this link: http://cqrcengage.com/rims/riskpac1
RIMS READY TO WELCOME THE WORLD’S RISK MANAGEMENT COMMUNITY --
RIMS 2019 ANNUAL CONFERENCE & EXHIBITION
***BOSTON – APRIL 28 – MAY 1***

RIMS has opened registration for RIMS 2019 Annual Conference & Exhibition, the world’s premier risk management and insurance industry event. Scheduled for April 28 – May 1 at the Boston Convention & Exhibition Center, the four-day event will feature more than 300 speakers, 400 exhibitors and approximately 10,000 attendees from over 70 countries. Visit www.RIMS.org/RIMS2019 to register.

The RIMS General Session event held on April 29th will feature keynote speaker Erin Meyer. Erin is the author of *The Culture Map: Breaking Through the Invisible Boundaries of Global Business* and a professor at INSEAD, one of the world’s leading international business schools. Her work focuses on how the world’s most successful global leaders navigate the complexities of cultural differences in a multi-cultural environment.

WHAT’S NEW AT RIMS 2019

To continue to provide attendees with a superior experience, RIMS conducts a comprehensive analysis of previous conferences and has announced these additions to the 2019 program:

- **START-UP STADIUM** – This new Marketplace feature will showcase emerging risk management solution providers whose products and services are supporting risk professionals as they take on today’s most complex risks.

- **CATEGORY CORRIDORS** – With four-days filled with countless learning opportunities, RIMS has designated corridors and session rooms for the duration of the conference to focus on one area of risk management.

- **RIMS-TV LIVE STUDIO** – Located on the Marketplace floor, the RIMS-TV Live Studio aims to increase opportunities for participation and the exchange of ideas and professional experiences.

- **SUPERCHARGED RIMS MARKETPLACE** – In addition to the 400 exhibitors and extended hours, the addition of the Innovation Hub and the RIMS Global Studio to the Marketplace floor gives attendees greater access to a wealth of risk management knowledge in one centralized location.

- **NETWORKING ON-THE-GO** – Upgrades to the RIMS 2019 Mobile Application now gives the risk management community an opportunity to build meaningful professional relationships and engage other attendees from their mobile device.
NOMINATE A RISK MANAGEMENT STAR--
RIMS ACHIEVEMENT AWARDS

RIMS will honor outstanding individuals and chapters for their achievements at RIMS 2019 Annual Conference & Exhibition, taking place April 28-May 1 in Boston. If you know someone who deserves to be recognized, submit an award nomination.

Recognize achievement in these categories:

**Harry and Dorothy Goodell Award**
RIMS lifetime achievement award.

**Ron Judd “Heart of RIMS” Award**
For keeping the local chapter vibrant and resilient.

**Richard W. Bland Memorial Award**
For outstanding performance in risk management legislation or regulation.

**Enhancing Chapter Outcomes (EChO)Awards Program**
Recognizes chapters for exceptional strategic planning and achievement of goals.

**Rising Star Award**
For recognition of individuals who have demonstrated exceptional accomplishments early in their career.

**Ambassadors Group**
For individual recognition of extraordinary service to the Society.

**Risk Management Hall of Fame**
For those who have made exceptional contributions to advancing the risk management discipline.

Visit [www.RIMS.org/Awards](http://www.RIMS.org/Awards) for detailed information and to submit nominations.

The nomination deadline is January 4, 2019 at 5:00pm EST.
Since 1966, members of the National Christmas Tree Association have presented the official White House Christmas Tree for display in the Blue Room. Each year, NCTA hosts a national tree contest, at which growers, industry experts and consumers vote to select the Real Christmas Tree grower who will provide the official White House Christmas Tree. To qualify for the national contest, growers must first win their state or regional competitions, so being named National Grand Champion is quite an achievement. This year, 2018, marked the 53rd year a member from the National Christmas Tree Association has presented the official White House Christmas Tree.

**2018 White House Christmas Tree Selected on September 24, 2018**

On a mid-September morning, Christmas tree grower, Larry Smith of Mountain Top Fraser Fir waited for the arrival of special guests from our nation’s capital who were sent to select the 2018 White House Christmas tree.

White House Chief Usher, Timothy Harleth and White House Superintendent of Grounds, Dale Haney arrived at the appointed field in rural Newland, North Carolina to look over dozens of choice firs in order to select the perfect tree.

After much searching, measuring and consultation with Mr. Haney, Chief Usher Harleth selected a 19 ½-foot-tall Fraser fir to be displayed in the Blue Room of the White House this holiday season. This special tree has to fit exact and particular specifications to go on display in such a historic room.

Last summer, Smith was named Grand Champion in the National Christmas Tree Association’s Christmas Tree contest. With this award goes the honor of presenting a Christmas tree to the White House. Mr. Smith is celebrating his win, after four previous attempts to win the honor of providing a tree to the White House.

“I feel as though I have finally won the Super Bowl, It’s a great honor to represent the Christmas tree industry by providing the Official White House Christmas Tree in 2018,” said Mr. Smith.

Source: [http://www.realchristmastrees.org/dnn/](http://www.realchristmastrees.org/dnn/)
CONTACT PERSON FOR EMPLOYMENT OPPORTUNITIES
Arpi Rubenyan is the contact person for employment opportunities. If you have information or questions regarding employment opportunities, contact Arpi at (714)438-3277. With sufficient notice, OCRIMS will print relevant job openings in the monthly newsletters.

ARTICLES FOR THE NEWSLETTER
Share your creative solutions, ideas, etc. with the risk management community by contributing an article to the OCRIMS newsletter. Articles need to be submitted to Vaughn Shelton by the 10th of each month to be considered for publication. To submit an article, please email Vaughn at Vaughn ZX6R@gmail.com. Don’t be shy; we’d love to hear from you!

GET INVOLVED WITH OCRIMS IN 2019!

OCRIMS DATABASE MANAGEMENT SYSTEM
OCRIMS maintains its contact database through the RIMS Message Center. To stay abreast of the happenings in the OC, make sure that you are registered through the RIMS Message Center, that your RIMS profile is up to date, and that you have selected your desired preferences. You do not even need to be a member of RIMS to take advantage of this great tool.

Here’s the link: http://www1.rims.org/eweb/DynamicPage.aspx?webcode=verify. The Chapter affiliation is at the very bottom, so be sure to choose OCRIMS.

HOW TO CHANGE YOUR RIMS PROFILE—Log onto www.rims.org and scroll down at the Membership tab. In the category that says “My RIMS,” click on “My Contact Information.” On the information page, click “Edit.” At this point if you have not already logged into your RIMS account, it will ask you to login. Then update your information and click “Save.” It’s that easy!

Remember that OCRIMS provides ideal opportunities for you to stay at the forefront of risk management, and networking is a key component, as is remaining informed on what’s happening in our industry—the Message Center allows you to do that. If you have any difficulty with the RIMS Message Center, please contact dianarich@earthlink.net.

UPCOMING MEETINGS & EVENTS

<table>
<thead>
<tr>
<th>OCRIMS Calendar</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>January 8, 2019</strong></td>
</tr>
<tr>
<td><strong>OCRIMS WORKERS’ COMP. UPDATE</strong></td>
</tr>
<tr>
<td><strong>Beyond Exclusive Remedy</strong></td>
</tr>
<tr>
<td>Location: The Center Club in Costa Mesa</td>
</tr>
<tr>
<td>See details in this newsletter</td>
</tr>
<tr>
<td><strong>March 12-13, 2019</strong></td>
</tr>
<tr>
<td><strong>RIMS ON THE MALL</strong></td>
</tr>
<tr>
<td><strong>The Focus Will Be California Legislative Issues</strong></td>
</tr>
<tr>
<td>Meet with State legislators and key staff members</td>
</tr>
<tr>
<td>Location: Sacramento</td>
</tr>
<tr>
<td><strong>April 28-May 1, 2019</strong></td>
</tr>
<tr>
<td><strong>RIMS ANNUAL CONFERENCE</strong></td>
</tr>
<tr>
<td>More than 160 educational sessions,</td>
</tr>
<tr>
<td>Location: Boston, Massachusetts</td>
</tr>
<tr>
<td><strong>July 25, 2019</strong></td>
</tr>
<tr>
<td><strong>OCRIMS GOLF CLASSIC</strong></td>
</tr>
<tr>
<td>Fun on the Links with Your Peers</td>
</tr>
<tr>
<td>Stay tuned for more details</td>
</tr>
</tbody>
</table>
Risk and Insurance Management Society, Inc. - Orange County Chapter

Officers

President
Gordon Adams

Vice President
Diana Rich
Foundation Building Materials, LLC
(714)460-4841

Treasurer
Austin Mitchell
AccentCare Inc.
(909)824-6032

Secretary
Cristin McAllister
Providence St. Joseph Health
(949)381-4515

Past President
Al Gorski
OCTA
(714)560-5817

RIMS Delegate
Cristin McAllister
Providence St. Joseph Health
(949)381-4515

Directors

MaryAnn Boice-Ceja
AccentCare Inc.
(909)295-6038

Marisa Cernosek
H & S Ventures
(949)760-4323

Tracey Matthews
City of Anaheim
(714)765-4466

Zareen Morrison
H & S Ventures
(949)760-4315

Chris Taylor
UCI
(949)824-8772

Annamaria Vasquez
WKS Restaurant Group
(562)364-7336

Committees

Bylaws
Tracey Matthews (see “Directors” above)

Chapter Recognition,
Community Outreach
Chris Taylor (see “Directors” above)

Education
Zareen Morrison (see “Directors” above)

Employment
Arpi Rubenyan
C.J. Segerstrom & Sons
(714)438-3277

Committees (cont.)

Event Planning
Marisa Cernosek (see “Directors” at left)

Finance
MaryAnn Boice-Ceja (see “Directors”)

Golf
Rosie Partida
Risk Management America

Legislative
Diana Rich (see “Vice President”)

Membership

Newsletter
Diana Rich (see “Vice President”)

Nominating

Webmaster
Vaughn Shelton (see “Newsletter” above)

DON’T FORGET!

JANUARY 8TH – OCRIMS WORKERS’ COMPENSATION UPDATE

Risk & Insurance Management Society, Inc.  2913 El Camino Real #715  Tustin, CA 92782
http://www.ocrims.org